

POWERED BY 1836 PROPERTY MANAGEMENT

WELCOME TO YOUR TOUR!



OPEN THE LOCKBOX

Enter the unique access code on the CodeBox keypad and press 'Enter'

Push on the 'CodeBox' label and the door will release to access the key!



POTENTIAL PROPERTY SELF-SHOWING ISSUES

You may be experiencing one of these issues if you are having trouble gaining entry to a rental property during a self-showing.

If so, here is what you need to do:

1. Box is not lighting when entering the buttons:

You will need to call 1836PM (512-994-4323) to have this issue reported so that we may send a technician to change out the batteries or swap out the lock box entirely.

2. When entering the code it gives an error message; no showings available:

You will need to check the time to make sure it is correct. If it is not displaying the right time, then this may be the cause of the issue. You will need to call 1836Pm (512-994-4323) so we can provide you with a new code. If that still doesn't resolve the issue, then the lockbox will need to be replaced.

3. You received a text saying that there are no scheduled showings for that property AFTER you have text back the serial number on the box:

This may mean that we might have the wrong lock box registered. You will need to call 1836PM (512-994-4323) so that we can confirm the serial number and link the right lock box to the property.

4. You received a message that you were denied scheduling because you are using a housing voucher, guarantor, etc.:

You will need to call 1836PM (512-994-4323) so that we can troubleshoot and determine why you weren't given the option to schedule a tour.

CONTACT 1836PM

CALL: 512-994-4323

EMAIL: leasing@1836realty.com

www.1836propertymanagement.com/contact



CALL *512-994-4323*
TO SCHEDULE YOUR
SHOWING TODAY!

Can't call or text? Inquire online at
1836propertymanagement.com/contact

