



In the event of a claim:

Immediately notify your property owner/manager of the claim. A claims adjuster may be contacting you, the resident, for additional information regarding the loss.

It is helpful to have the following information available:

- Date of loss
- Description of accident
- A list of items and property damaged
- Photos of damage

Once the claim has been adjusted, and negligence determined, the owner/manager will be indemnified for damages.

Depending on the size of the claim, RLL® provides up to \$15,000 per single-family rental for the impacted residents for their personal property damage/loss as a limit within the \$100,000 per occurrence limit. Included within the \$15,000 are displacement costs and/or living expenses up to \$1,000.

Resident may be responsible to reimburse the owner/manager for any deductible assessed for paid claims.

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Resident Brochure

Single-Family Rentals



What is RLL®?

RLL® provides a way for residents of single-family rentals to meet their owner's/manager's lease requirement to provide \$100,000 property damage liability protection for damages originated by residents.* It protects residents from financial catastrophe and handles damages to the property/building.*

RLL® allows any resident to fulfill contractual lease obligations during occupancy. The lease specifies that residents are financially responsible for damages they originate or cause to a single-family rental.

RLL® indemnifies the owner for property damage caused by the negligence of the resident for five named perils: fire, smoke, explosion, water discharge and resident-induced sewer back-up.

The owner/manager is the only named insured on the master insurance policy. The owner/manager handles the participation of residents who elect RLL®.

RLL® is designed to meet the resident's contractual obligation regarding indemnification under the lease agreement.

RLL® is not a renters insurance HO4 policy. RLL® will not provide any insurance coverage to the resident, including but not limited to, theft, burglary, vandalism, bodily injury or personal injury to a third party.

RLL® provides up to \$15,000 per single-family rental for the impacted residents for their personal property damage/loss as a limit within the \$100,000 per occurrence limit. Included within the \$15,000 are displacement costs and/or living expenses up to \$1,000.

RLL® is not personal property insurance coverage and will not replace or provide similar protection as a resident-owned, renters insurance HO4 policy.

Participating in RLL® is a simple process. Notify your property owner/manager that you desire to participate in RLL®, and your lease property damage liability indemnification requirement is satisfied. Participation in RLL® shall be paid as additional rent.

If you have questions or need additional information, please call or email Customer Support at Renters Legal Liability LLC: (800) 770-9660/csr@rllinsure.com.

Covered Perils



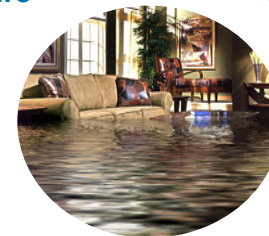
Fire



Smoke



Explosion



Water Overflow



Sewer Back-up

** Losses are subject to a \$250 deductible.*

Note: Should the owner or management change during the term of the rental agreement, the protection may be discontinued.